

## Appendix B: Linkage with Functioning and Cosmetic Categories

Products are equipment that have been processed and ready to be sold for reuse (finished goods). Products are assigned a combination of functional and cosmetic categories to ensure the product is finished processing.

Product Functionality Description	Cosmetic Category
<b>F1 – Collectible or Specialty equipment</b> <ul style="list-style-type: none"> <li>Collectibles are rare, vintage, and no longer manufactured or supported by original manufacturers</li> <li>Specialty equipment are rare and specialized equipment not generally available in retail.</li> <li>Inspected and determined to be viable for reuse or parts.</li> <li>May have broken or missing pieces.</li> <li>Data sanitized or free of data storage media</li> </ul>	C6 – Used Excellent C5 – Used Very Good C4 – Used Good C3 – Used Fair
<b>F2 – Verified Specialty Equipment</b> <ul style="list-style-type: none"> <li>Verified removed from operation with no known defects in functionality</li> <li>No physical damage or defects</li> <li>No corrosion</li> <li>No missing parts</li> <li>Original part numbers and serial numbers verified accurate</li> <li>Data sanitized or free of data storage media</li> </ul>	C7 – Certified Pre-Owned C6 – Used Excellent
<b>F3 – Key Functions Working</b> <ul style="list-style-type: none"> <li>A subset of the original functions of the device that an ordinary user of the device expects to function are verified working through manual or automated tests.</li> <li>Software may not be loaded or configured</li> <li>Hardware required for key functions to be tested may have been removed after testing (e.g. Hard Drive)</li> <li>May be missing components not essential to key functions.</li> <li>Secondary functions may not be tested or working.</li> <li>May not include Focus Materials (e.g. Battery) that are not working or not tested.</li> <li>All missing parts or cosmetic damages will be listed for each item.</li> <li>Data sanitized or free of data storage media</li> </ul>	C6 – Used Excellent C5 – Used Very Good C4 – Used Good C3 – Used Fair
<b>F4 – Hardware Functional</b> <ul style="list-style-type: none"> <li>All hardware is tested manually or with diagnostic software and verified working</li> <li>No missing or damaged components or parts</li> <li>Software not loaded or configured</li> <li>No hardware defects</li> <li>Data sanitized or free of data storage media</li> </ul>	C6 – Used Excellent
<b>F5 – Refurbished</b> <ul style="list-style-type: none"> <li>All functions tested with diagnostic software</li> <li>Loaded and configured with legally licensed software for full operations ready for the user.</li> <li>Electronic test results are available.</li> <li>No hardware or software defects</li> <li>Data sanitized or free of data storage media</li> </ul>	C6 – Used Excellent

Product Functionality Description	Cosmetic Category
<b>F6 – Like New</b> <ul style="list-style-type: none"> <li>• All functions tested with diagnostic software</li> <li>• Repaired with OEM original parts</li> <li>• Loaded and configured with original manufacturer’s legally licensed software.</li> <li>• Meets OEM specifications for full original functionality.</li> <li>• Electronic test results are available.</li> <li>• Zero defects</li> <li>• Data sanitized or free of data storage media</li> </ul>	<b>C7 – Certified Pre-Owned</b>

## FUNCTIONING PRODUCT CATEGORIES

*(Applicable to Collectible/Specialty Electronics, and tested and confirmed Functioning Products)*

**Table 3: *Cosmetic Categories***

This table identifies the cosmetic condition and physical appearance of the equipment.

Category	Cosmetic Description
C0	<b>Not categorized</b>
C1	<b>Damaged</b> (For materials recovery)
C2	<b>Used Poor</b> – Heavy use and age <ul style="list-style-type: none"> <li>• Cosmetic blemishes are significant, such as multiple heavy dents, may require repair</li> <li>• Damages to latches, hinges, keyboards, etc. are prevalent</li> <li>• Critical parts are missing</li> </ul>
C3	<b>Used Fair</b> (Moderate use and age) <ul style="list-style-type: none"> <li>• Cosmetic blemishes are consistent with wear, including multiple dents, discoloration, and light to heavy scratches</li> <li>• Damage to latches, hinges, keyboards, etc.</li> <li>• Some parts, panels, bezels, or covers may be missing</li> </ul>
C4	<b>Used Good</b> <ul style="list-style-type: none"> <li>• Cosmetic blemishes include scratches and/or other surface imperfections from consistent use, but equipment is in good condition overall</li> <li>• Minor wear of labeling may be visible</li> <li>• Small dents and small areas of discoloration may be present from the removal of tags</li> <li>• No damage to latches or hinges, nor any missing parts, panels, bezels, or covers</li> </ul>
C5	<b>Used Very Good</b> <ul style="list-style-type: none"> <li>• Cosmetic blemishes include minor scratches and/or other surface imperfections from consistent use, but equipment is in good condition</li> <li>• Minor wear of labeling may be visible</li> <li>• Minor dents and areas of discoloration from the removal of tags</li> <li>• No missing parts</li> </ul>
C6	<b>Used Excellent</b> <ul style="list-style-type: none"> <li>• Overall excellent cosmetic condition</li> <li>• May have light scratches or other minor blemishes from normal wear</li> <li>• Minor cosmetic blemishes have no impact on the system's overall functionality or performance</li> <li>• Fully cleaned with all non-original labels removed</li> <li>• No missing parts</li> </ul>
C7	<b>Certified Pre-Owned</b> (Seller or Manufacturer Refurbished) <ul style="list-style-type: none"> <li>• Used equipment that has been fully restored to like-new condition with warranty</li> <li>• Fully cleaned and cosmetically repaired with no blemishes</li> <li>• No missing parts</li> </ul>
C8	<b>Unused</b> <ul style="list-style-type: none"> <li>• New, out of box, unused equipment removed from original packaging with no signs of wear or alteration</li> </ul>
C9	<b>New Open Box</b> <ul style="list-style-type: none"> <li>• New, unused equipment in original packaging where factory seals have been broken</li> <li>• No signs of wear or alteration</li> </ul>